

Introducing....

QBQ!--Achieving Excellence by Practicing Personal Accountability

A PROGRAM THAT IMPROVES RESULTS AND ENABLES CHANGE

Brought to you by: Competitive Edge Human Resources, Inc.

This interactive session will help you and your associates discover how to:

- Ask better questions and listen more effectively
- Generate new ideas that often lead to better methods/cost savings
- Apply common terminology for accountability and responsibility
- Increase productivity individually, department-wide and organizationally
- Create a more open dialogue throughout the department and organization
- Problem solve within the box – use what you have to work with to accomplish results
- Increase the quality and quantity of work

Who Should Attend:

- Any professional looking for tools and/or resources to build accountability and productivity in their organization.
- Individuals who want to positively impact their personal productivity.

Tuesday, April 5, 2005

8:30 a.m. – 4:30 p.m.

Registration and Continental Breakfast at 8 a.m.

Held at NORTHEAST Conference Center

4140 Executive Parkway, Westerville OH

Session Investment: \$199/person

\$189/person government or not-for profit

Includes participant materials, continental breakfast, and lunch

RSVP no later than March 30, 2005

Space is limited. Please call to reserve seats.

If you are unable to attend, please invite a colleague from your organization to take your place or register for the public session on May 25, 2005.

For more information or to register for this program, contact:

Cheryl Basinger at Competitive Edge HR (614) 866-9378 or

E-mail: info@competitiveedgehr.com